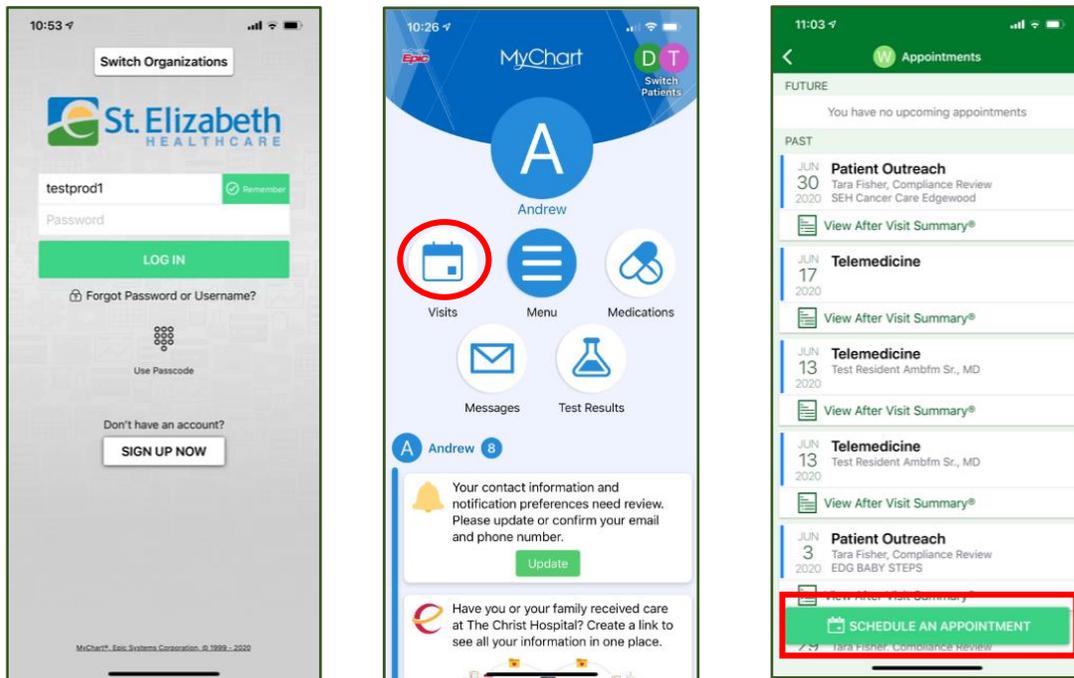
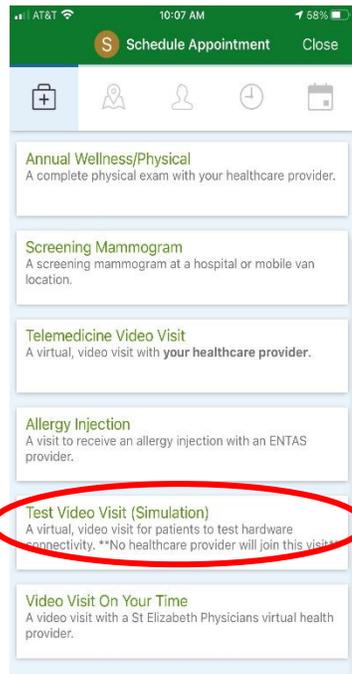


***This is a simulation visit. There will not be a person connecting to this visit, it is just for testing your connection prior to your video visit.***

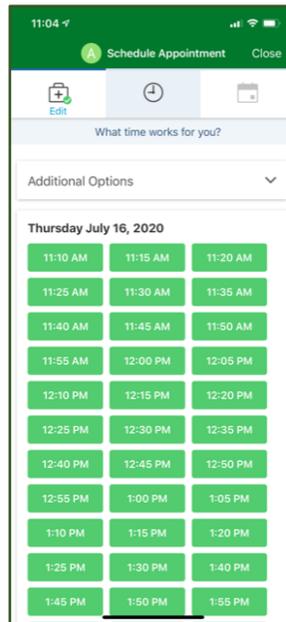
1. Sign into your MyChart account using the app on your phone/tablet or on your laptop/desktop by going to [www.stedocs.com](http://www.stedocs.com). Select "Visits" then "Schedule an Appointment".



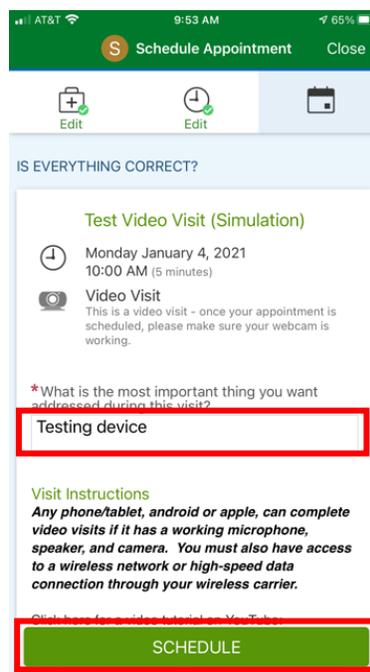
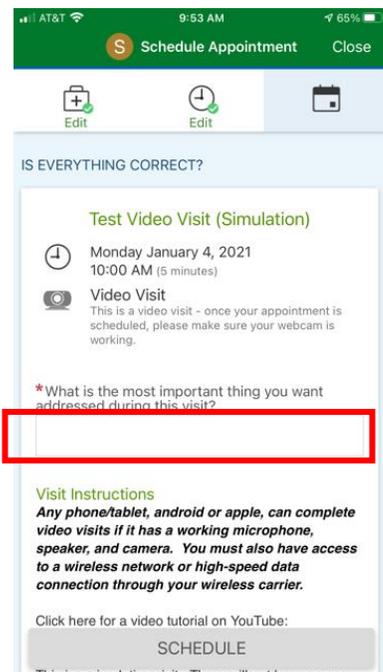
2. Tap "Tell us why you're coming in".
3. Click "Test Video Visit (Simulation)".



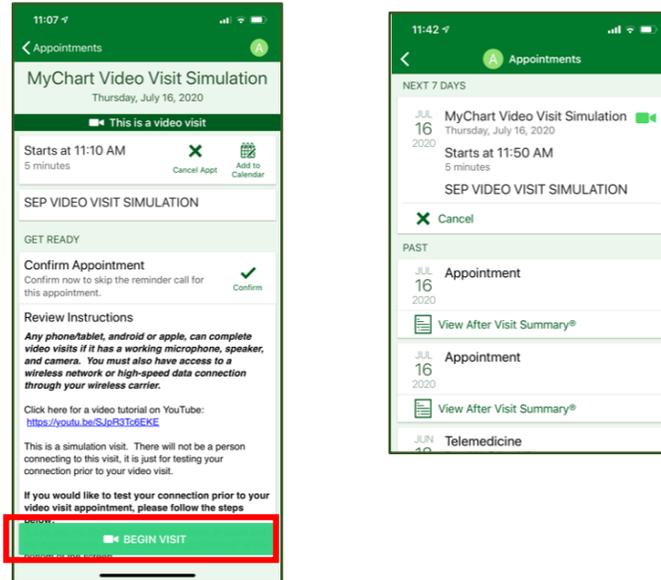
4. Pick a time on the schedule of available slots within 15 minutes of the current time.



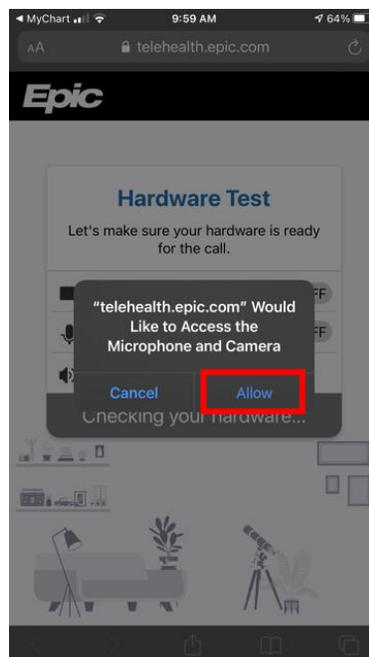
5. Answer the question in the space provided and then click "Schedule".



6. Tap “Begin Visit” if you scheduled the Simulation for right now. If it is scheduled for a future time, then you can view appointment details by tapping on “Visits”.



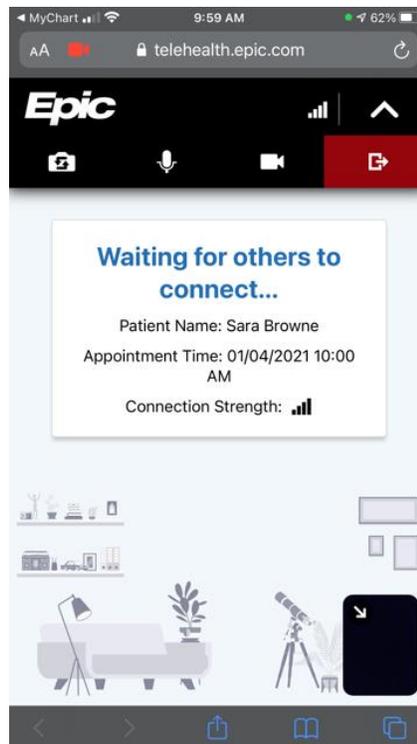
7. Once you have tapped “Begin Visit”, a browser page will open, and you will be prompted to allow access to your Camera and Microphone. Tap “Allow” for this.



8. Your device will complete a Hardware Test to ensure your Camera, Microphone and Speaker are working. If successful you can tap “Join Call”. If Hardware Check is not successful, go into settings of device and ensure Microphone, Camera and Speaker are all enabled.



9. Once you have joined the call you will be placed in a virtual waiting room and will see yourself in the small screen of in the bottom right corner. That is a successful test. **This will not connect you with a person.**



10. If you are unable to connect please call your providers office.

11. This completes the simulation visit. Tap on the red door and then “Leave Call”.

